

Ashleigh Dowler Voice Coaching Group Session Terms & Conditions

1. One week's notice is required to cancel a session booking (holidays/skip a week etc) if notice cannot be given payment will still be required. Multiple incidences of cancellation without sufficient notice or payment may result in removal from the group as spaces are limited.
2. Payment for each session is to be made the week before a session date (paying for multiple sessions in one payment is possible e.g. paying for four weeks in first payment).
3. Sessions can be recorded to watch on playback, should you need to miss a week and notice cannot be given, or if you are unavailable for a particular session but still want to receive the information covered in that session. In these circumstances, participants can also send a video of their private practice to Ashleigh and receive direct coaching notes via whatsapp or email.
4. If you are on one of our free spaces, and miss more than three sessions in a two month period without giving the appropriate notice, you may be removed from the group as our free spaces are limited to two per group. As we have a waiting list for free spaces, you may be added to this waiting list, and invited to return once a free space becomes available.
5. If a week is cancelled by the teacher, the program's content simply will move a week behind, and any payments already made will apply to the new schedule. All participants will be informed of any changes at least one week in advance when possible.